



Director of Clinical Services

Requirements:

- Must have valid license as a Physical Therapist or Occupational Therapist
- Must be willing to travel up to 80% but maintain a permanent residence in either the Bay Area of Northern CA or Chicago, Illinois (other cities in MW or Texas with a major airport may be considered)
- Must have a strong clinical background in skilled nursing rehabilitation
- Minimum of 5 years of skilled nursing experience post PPS
- Minimum of 2+ year of management experience as a therapist
- Demonstrated presentation skills in front of large groups
- Demonstrated ability to manage multiple long-term projects at once
- Proficient in Medicare billing/documentation
- Knowledge of the Medicare denial and appeal process
- Evidence of ability to write appeal letters

Responsibilities & Duties:

Responsible for oversight of clinical compliance in the areas defined and supervised by the Vice President of Quality & Outcomes

- Clinical Program development
 - o Assess education needs of the organization and develop strategies based on evidence based practice to execute
 - o Identify and facilitate training materials and systems to assure clinical programs and resources are effectively utilized throughout the organization
 - o Mentor therapists in clinical skills as needed in coordination with operations team

- Audits and Denials
 - o Assist with documentation audits per company policy
 - o Develop and deliver one on one or small group coaching and mentoring in documentation strategies
 - o Coordinate with operations the collection of ADR materials and assign cover letters
 - o Write, edit and/or approve all appeal communications for assigned area per company protocol
 - o Track and oversee the denial and appeal process for assigned area
- Liaise with Operations:
 - o Coordinate clinical actions plans (in partnership with the Area or Rehab Director) for clinical staff for which specific deficit areas have been identified (I.e. documentation, evaluations skills, etc.)
 - o Act as a clinical resource for customer issues
 - o Assist Area Directors in the achievement of operational goals through clinical programs
 - o Support RD and AD during external surveys and audits
 - o Assist AD with new contract start-up.



- Other Duties:
 - Develop and lead educational meetings, webinars, and online forum discussions
 - Develop and implement strategies for new Medicare requirements or regulations
 - Serve as a resource for Consonus and staff for clinical issues
 - Represent Consonus as a Trusted Advisor through speaking engagements or participation at professional associations and events (i.e. Leading Age, ACHA, NASL, APTA, AOTA, etc.)
 - Participate on Consonus compliance committee
 - Assist with development of clinical and compliance policies and procedures