

Temporary Delivery Changes

Process Change – Effective March 24, 2020



Effective: Tuesday March 24, 2020



Delivery Personnel:

- The delivery driver will follow the precautions set forth by the facility.
- The delivery driver will take the facility staff members' name and will type into their device.



Temporary Delivery Method:

- All deliveries will be delivered in a disposable paper bag.
- Check in the medications within 4 hours of receipt.



Controlled Medications:

- Will be delivered in a disposable paper bag with tamper tape closing the bag.
- Please check in controlled medication, following normal processes.



Returns:

- A plastic bag is available per request for return medications.
- Post-Acute Care/Skilled Care: Emergency supplies (ekits/Cubies) will be returned in a pharmacy provided sealable opaque plastic bag.
- We are currently unable to accept refusals at the time of delivery (including controlled medication).



Return Paperwork/Prescriptions:

- Please place return paperwork in a manila envelope and place in the white plastic opaque bag.
- Note hard copy prescriptions as "faxed to Consonus pharmacy", date and sign.

We value your partnership. If you have any questions or concerns, please do not hesitate to reach out to your nurse consultant for further clarifications.

Thank you,
Consonus Pharmacy