



TERRI FAGAN

DIRECTOR OF CLINICAL SERVICES

CONSONUS HEALTHCARE—PHARMACY

Terri Fagan thinks life as a Senior Care Pharmacist can be a lot like being on a detective show. She calls her chosen career “CSI: Pharmacy” sometimes, because of the way she sifts through the evidence to discover which medications might be causing harmful side effects. And when she’s successfully solved the puzzle and improved someone’s quality of life, there’s no greater reward.

Terri is Director of Clinical Services for pharmacy at Consonus Healthcare and has been with the company since the day it opened in 2004. She oversees consultant pharmacists in all service areas and provides clinical guidance on medication management programming. Terri strives to collaborate with customers and professional organizations on projects to improve patient safety and demonstrate the value of the pharmacist. Besides being a preceptor to mentor pharmacy students, she is a trusted advisor presenter at the state and national level. Terri speaks to long-term care audiences on hot-button topics like prevention of adverse drug events from high risk medications, reducing antipsychotic use, medication management for safe transitions of care, and how pharmacist interventions can help improve clinical outcomes and reduce hospital readmissions.

Before coming to Consonus, she held leadership positions with Evergreen Pharmaceutical Services, Primus Plus and Peoples Drug/CVS Pharmacy.

Terri graduated from the University of Montana School of Pharmacy and became a Certified Geriatric Pharmacist in 2005. Terri is a Certified Positive Approach to Care Trainer to help professionals and family members develop a positive dementia care culture. She’s a member of and pharmacist advisor for the Oregon National Partnership for Dementia Care and serves on the Board of Directors for the American Society of Consultant Pharmacists.



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