

Tune in to Your Survey Results: How to Prepare for Success

DESCRIPTION

Survey always feels like it is just around the corner. How prepared are you for your survey success? Survey success improves when facilities are prepared for what is expected of them during the survey process and confidently reinforces ongoing readiness. Facilities are successful when they utilize QIS focus areas as ongoing quality assurance and process improvement for preparedness and daily quality of care. This session provides resources and best practices for survey prep including a review of requirements, use of Quality Measures for Quality Assurance and Process Improvement, and tools to de-stressing staff.

LEARNING OBJECTIVES

1. Attendees will review information requirements that facilities need to provide during the first 24 hours of the survey teams entrance to the facility.
2. Attendees will learn how to develop information tools for survey entrance preparedness.
3. Attendees will examine how to use the Quality Measures for Quality Assurance and Process Improvement.
4. Attendees will learn how to use their QIS survey formats to test their survey preparedness.
5. Attendees will gain tools for distressing their staff during the survey process.