

Leadership Training

DESCRIPTION

This two-day class will address all of the key aspects of serving as the Director of Nursing in a long-term care facility. If you are a new DON or have been one for 30 years, this class is for you!

The class will give you the correct tools to successfully perform the duties of Director of Nursing in a long-term care facility.

TOPICS INCLUDE

- ***The Face of Skilled Nursing***
Overview of SNF demographics and history
- ***The Role of the DON and Key Partners***
Role of DON, NHA, MD, DSD, SSD, AC, RD/DDS, Charge Nurse, CNAs
- ***Regulatory and Reimbursement Framework***
Practice Acts/Standards of Care, T22, CFR, Licensure vs Certification, HSC, and other applicable codes and statutes, payment sources, RUGs, MDS, RAI, Level of Care
- ***DON Survival and other "Need to Knows"***
Time management, stress management, importance of Policies and Procedures, staffing requirements, budget, abuse requirement reporting, Disaster Preparedness, unusual occurrence reporting, and more
- ***Humans are Our Best Resource***
HR practices, communication skills, honoring caregivers, leadership, building teams, consistent assignments, coaching, orientation, training, counseling, staff satisfaction, and more
- ***Residents are our Reason/Quality of Life***
Putting yourself in the bed, person directed care, working with families, resident and family satisfaction, admission assessment, managing complaints, Ombudsman's role, admission orientation, residents' rights, and more
- ***End of Life***
Determining capacity, obtaining consent, legally recognized decision makers, POLST, Hospice, advanced planning
- ***Resident Safety/Quality of Care***
Risk management, best practices nutrition, avoidable/unavoidable, documentation, assessment and plan of care, reporting of change of condition, SBAR, stand up meetings
- ***Culture of Quality - How to of QAA***
Why needed, define, data sources, QIO (HSAG), Advancing Excellence benchmarking, root cause analysis, role of the committee, QITs, data analysis, action planning, implementation, monitoring, how to protect on survey