



NEIL MARSHALL

VICE PRESIDENT OF OPERATIONS

CONSONUS HEALTHCARE

Neil Marshall is a Lean Operations executive with over 25 years of experience helping organizations commit to game changing quality practices, process improvement initiatives, and high performance work cultures.

Neil joined Consonus in 2010, and is now the Vice President of Operations, responsible for leading the Quality Improvement, Patient Safety, and Lean Operations initiatives. Neil also manages Consonus' ePharmacy team that streamlines operations through aggressive adoption of e prescribing and integration with customer's clinical systems.

After graduating from Oregon State University with a degree in Industrial Engineering, Neil joined Accenture as a lean manufacturing consultant. He then became the Consulting practice leader at The Pringle Company, where his work included a model implementation of Toyota Production System principles for a division of General Electric. Along the way, Neil earned a Masters in Business Administration with a concentration in Organizational Development from University of Portland, and became a sought after speaker on lean manufacturing and quality improvement.

Neil's move to Consonus was inspired by a passionate commitment to improve the delivery of healthcare services through wide spread adoption of lean operations principles. He enjoys engaging with customers to learn how we can work together to constantly improve patient care.

A coach at heart, Neil's volunteer activities focus on youth sports. He founded the youth basketball league in his community, and remains active as a high school basketball coach. The rest of Neil's free time is usually spent enjoying time with his wife, son and daughter, and travelling the great state of Oregon.



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